



## Avenue CDC

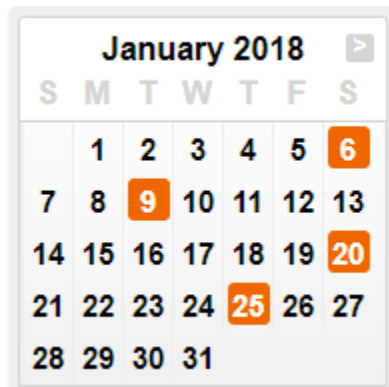
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<http://www.avenuecdc.org/housing-recovery-services/>

# HOUSING RECOVERY SERVICES



MUST REGISTER

## Our Approach

Avenue's objective is to help homeowners get back home as soon as possible by equipping them with the information, tools and resources they need to navigate the home recovery process. Always guiding our work is our desire to honor the strength and resources that each of our clients brings to the table.

## Our Process

Avenue offers a comprehensive Education and Counseling program to homeowners affected by Hurricane Harvey. All households interested in receiving Housing Recovery Assistance must complete the steps of the program, outlined below, which will facilitate the development of a meaningful **Housing Recovery Plan**. The Housing Recovery Plans are essential in establishing a households' **unmet housing need**, which will allow Avenue staff to connect households to the appropriate support service/program/assistance.

# Housing Recovery Program

## STEP 1: Attend Avenue's Housing Recovery Workshop – REGISTRATION REQUIRED

- *2-hr class for homeowners affected by Hurricane Harvey.*
- \$0-no cost to attend
- REGISTRATION REQUIRED – Please choose a date on the calendar tool or call 713-864-9099.

This two hour workshop will help homeowners affected by Harvey evaluate all options for recovery, determine timelines, next steps and financial impacts. Clients will then need to schedule a one-on-one counseling session where we will create a personalized plan for each household and connect to community resources to meet specific needs.

## STEP 2: Attend a one-on-one Housing Recovery Counseling session

- *Must attend class prior to scheduling, \$0-no cost*
- It is important that you bring to the counseling session:
  1. Photo ID
  2. Two (2) months of bank statements
  3. Two (2) months of pay stubs
  4. Award/Denial letters from FEMA and/or Insurance

During the one-on-one Housing Recovery sessions, homeowners will review their financial and housing situation in-depth with a housing counselor and discuss housing goals and timelines. The counselors will first screen to ensure clients have applied for all available community resources. Next clients and counselors will complete a thorough financial assessment and a household budget to stabilize the family financially during the transition time. We will review any concerns related to the current mortgage on the flooded property. Lastly, the counselor and the homeowner will co-develop a Housing Recovery Action Plan. The counselor will use this plan to connect clients to essential services, as needed, to meet client's needs.

## STEP 3: Connect to essential recovery support & follow-up

At the end of the session, the client will receive referral connections to essential support services and programs based the client's Housing Recovery Plan in the short-to-mid-term. In some cases, this may mean connecting to a **volunteer construction crew** or a **DIY Class**. In other cases, it might be connect to **donated building materials**. And finally, as appropriate, this may lead to a **referral to Avenue's Home Repair program**. Due to the extremely high demand for home repair grants and the magnitude of damages incurred, Avenue cannot provide grants to all participants.

## STEP 4: Connect to Home Repair Programs

There are various home repair programs available in Houston for especially vulnerable populations (senior, persons with disabilities, veterans, LGBTQIA, and people ineligible for FEMA). After completing counseling, the Housing Counselor will have a better idea of which Home Repair Program to refer you to.

Avenue has applied for funds for a home repair program as well. To learn more about it, please visit our [Home Repair](#) page. This program is entirely dependent on receipt of funds.